

Electronic Acknowledgement Receipt

EFS ID:	2839201
Application Number:	10741518
International Application Number:	
Confirmation Number:	4428
Title of Invention:	Methods of monitoring communications sessions in a contact centre
First Named Inventor/Applicant Name:	Patrick Hession
Customer Number:	23644
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Filer Authorized By:	William M. Lee
Attorney Docket Number:	920673-95340
Receipt Date:	11-FEB-2008
Filing Date:	19-DEC-2003
Time Stamp:	11:53:18
Application Type:	Utility under 35 USC 111(a)

Payment information:

Submitted with Payment	no
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)
1	Amendment - After Non-Final Rejection	95340responsetoOCof2-4-2008.pdf	12334 34ff6cfa42fade92b854694fb3859d4d84 ae225f	no	1

Warnings:

Information:

2	Amendment - After Non-Final Rejection	95340responseof1-4-2007.pdf	130848 a4d8210d658d42793923c2e3e5c4c43 e204a7481	no	8
Warnings:					
Information:					
Total Files Size (in bytes):					143182
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